



PRIVACY POLICY FOR REGISTERING TO OUR WEBSITE

Jump2spain.com is a commercial brand that belongs to EXQUI, S.L.U., a single member company based in Andorra (La Massana). We are committed to protecting your personal data and, therefore, would like for you to take a minute and read our Privacy Policy. The Privacy Officer is EXQUI, S.L.U., Registered in Andorra with No: 14306 (on November 21, 2013), and its Registered Office is 4 del Través Ave, Prat Building, Office "Botiga nr 5", AD400, La Massana (Principality of Andorra).

Jump2spain.com provides online services via website and applications for your mobile device. The data controller is EXQUI, S.L.U. (referred to in this policy as "we" or "us") and the information we share in this policy applies to all of our platforms.

What you need to know about our Privacy Policy

1. What information does Jump2spain.com collect?

In order to register as a user, you need to enter your name and surname, e-mail address, and a password. This information is essential in order to complete the user registration process.

Every time you visit our website, whether you confirm a booking or not, Jump2spain.com may store certain information such as your IP address, the time and date when you visited our site, the browser or operating system you are using.

In order to correctly develop the features included in the JUMP2SPAIN application for mobile devices, it is necessary for our company to collect a series of data relating to your mobile device: the push notification token used by the GCM protocol (Google Cloud Messaging) on devices with Android technology and the APN protocol (Apple Push Notifications) on devices with iOS technology, the name of the device from which you are connecting, the type of device from which you are accessing the application, the version of the mobile device's operating system, the date on which the application was first installed, the date on which the application was last accessed, the number of times you have accessed the application, and the date on which the last notification was sent.

Jump2spain.com can collect the location data of the mobile device from which the application is accessed, as long as you have authorised this when installing the application. Under no circumstances is the location data stored on our servers, and it is only used for the purpose of showing the current location of the accommodation on the location map.

If you are on a mobile device, we may also store data from your device or its coordinates after receiving your consent. We wish to point out that with this data we are not able to personally identify a customer or user.

2. Where does Jump2spain.com store my information?

We collect your e-mail address once you have filled out the requested information to REGISTER TO OUR WEBSITE.

We work with cloud computing systems to store your information, and its servers may be both in and out of the European Union. The suppliers that are located out of the EU must also comply with the guidelines of the EU-US privacy Shield: [Google LLC](#) and [Amazon Web Services, Inc.](#)

3. How does Jump2spain.com share or disclose my information?

According to the guidelines of the Organic Law 3/2018, 5 December, and the General Data Protection Regulation (GDPR), we inform you that you can exercise the right to access, update, remove and object to the processing of your information by sending an email to: legal@exqui.net or via post to: EXQUI, S.L.U. - 4 del Través Ave, Prat Building, Office "Botiga nr 5", AD400, La Massana (Principality of Andorra).

We ask for your consent to process your information for specific purposes, and you have the right to withdraw your consent at any time. We need your consent to store your email address indefinitely to provide you with personalised services such as offers. You can also ask us to return your data or to transfer it to another company.

If you do not agree with how we use your information, you can make a claim to the Andorra Data Protection Agency.

4. When and what for does Jump2spain.com use my information?

As a user of Jump2spain.com, you are giving your consent to EXQUI, S.L.U., to share your personal information with third parties in order to provide a good service. Our company will share your personal information in the following situations:

- *Creating a user account:* Our websites offer the possibility to create a user account in order to view your previous bookings and make future ones. Our company collects user data in order to keep the user's account active.
- *Advertising:* Jump2spain.com carries out different marketing actions aimed at those who are or have been its customers or users on some occasion in order to provide them with advertising that we believe may be of interest to them.

- *Surveys and market research:* On certain occasions, we provide questionnaires for commercial market research. We analyse your preferences to improve our services.

- *Electronic communications, sms or via mobile application:* Our company may contact you with relevant news about the booking or relevant events that may affect it, as well as to send you As a customer, you must guarantee that the information shared is real and that you allow Jump2spain.com to share the details with third parties worldwide that may have different standards and guidelines regarding their privacy policy.

The information that the user provides to Jump2Spain will be stored under strict security criteria and will only be processed in accordance with the purposes described in this section. The information obtained will remain stored until the user expressly requests its elimination.

5. Consent to third parties

As a user of Jump2spain.com, you are giving your consent to EXQUI, S.L.U., to share your personal information with third parties in order to provide a good service. Our company will share your personal information in the following situations:

- *For electronic messaging services:* The e-mails sent by Jump2spain.com are via Gmail (Google Platform). Google follows the guidelines of the General Data Protection Regulation, which you can check on the following [link](#).

- *Relevant authorities:* Jump2spain.com may share users' personal data with relevant administrative and judicial authorities if requested for an official summons and/or any other legal or criminal investigation.

As a user, you must guarantee that the information shared is real and that you allow Jump2spain.com to share the details with third parties worldwide that may have different standards and guidelines regarding their privacy policy.

6. Jump2spain.com on Social Media

Our company uses social media to promote its services and those of our suppliers, as well as to advertise and improve our services.

In this sense, we have integrated plugins from the main social networks into the Jump2Spain website. Therefore, when you log in with your social network account, the information will be shared between Jump2Spain and the provider of that social network.

On the other hand, you are allowed to log in to Jump2Spain's services from the different social media networks. The provider of a social network will be able to inform you about how your data is processed in each case.

7. How can I manage my information stored in Jump2spain.com?

You can contact us if you have any queries or a complaint about how we collect, store and/or use your personal data. Please submit your request or complaint to our Data Protection Officer by email: legal@exqui.net

Last update: October 2022.